



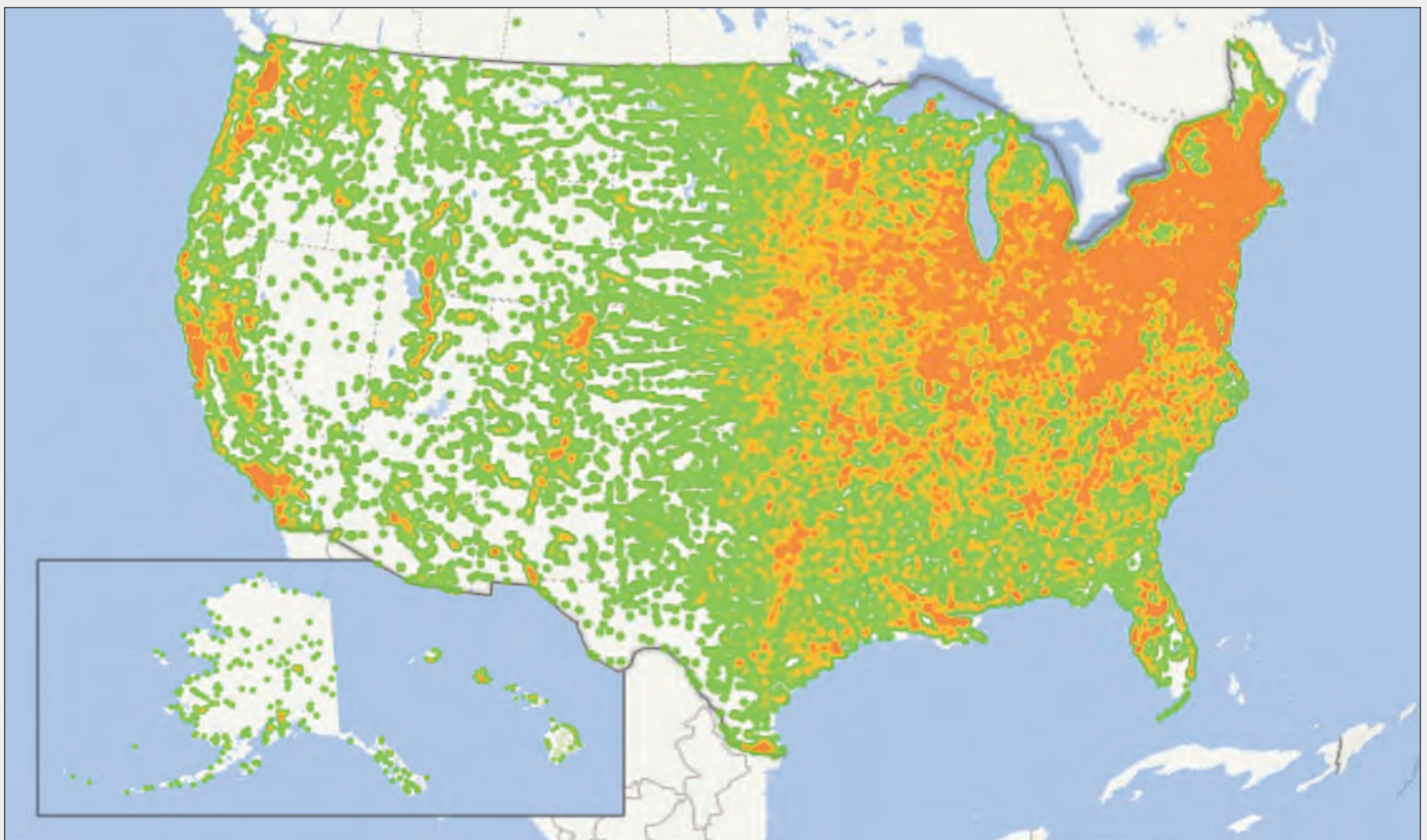
## Nationwide Service Centers

### *Prompt onsite service and support*

What could you achieve with an IT service provider who can be onsite, promptly, wherever you are? Our employed Field Service Technicians (FSTs) are strategically located throughout the United States and can easily reach 95% of the population. They work in tandem with our Network Operations Center in Omaha.

### **Nationwide Coverage**

Our FSTs currently operate in 44 states. In other locations, we collaborate with trusted partners for onsite services. This map represents our total combined reach in all 50 United States. Our range and depth enable you to scope and deliver projects across multiple locations concurrently — no need to hire additional staff.

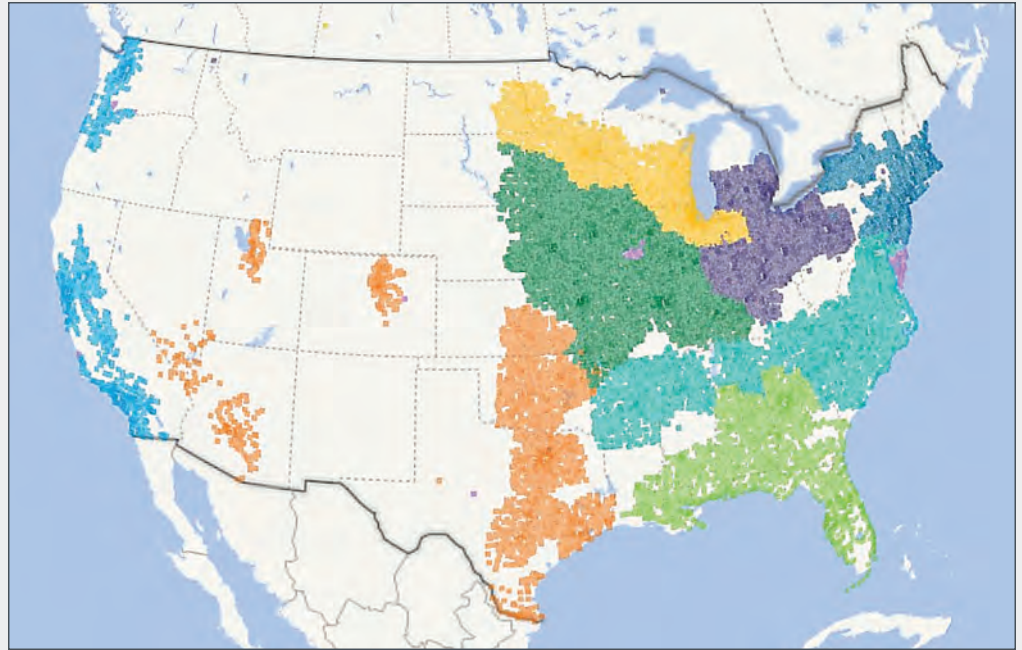


***“Scantron is always kind of behind-the-scenes, managing our servers, pushing updates when we need them and paying attention to different things. When we call and say we’ve got a problem, it’s usually fixed within a day, or the next day. If you need a part, you’ll fly it in, and still have things back up and running phenomenally quick.”***

*Michael Mertz, Administration and Operations Manager, Nu-Lite, New Orleans, Louisiana (and five other locations)*

## Service Regions

We employ more than 165 FSTs in strategic service centers in almost every metropolitan area of the country, as well as select Canadian metros. This map shows the US areas where our FSTs deliver onsite service. Each person carries an inventory of parts for his or her territory and covers an area with an approximate radius of 100 miles.



**Alabama**  
Birmingham  
Dothan  
Mobile  
Montgomery

**Arizona**  
Phoenix  
Tucson

**Arkansas**  
Fayetteville  
Little Rock

**California**  
Fresno  
Los Angeles  
Monterey  
Oakland  
Sacramento  
San Diego  
San Francisco  
San Jose

**Colorado**  
Colorado Springs  
Denver

**Connecticut**  
Hartford  
New Haven

**Delaware**  
Dover  
Wilmington

**Florida**  
Ft. Myers  
Jacksonville  
Miami  
Orlando  
Pensacola  
Tampa

**Georgia**  
Atlanta  
Columbus  
Macon

**Illinois**  
Chicago  
Rockford  
Peoria  
Springfield

**Indiana**  
Evansville  
Fort Wayne  
Indianapolis  
South Bend  
Warsaw

**Iowa**  
Ames  
Cedar Rapids  
Davenport  
Des Moines  
Iowa City  
Sioux City  
Waterloo

**Kansas**  
Kansas City  
Lawrence  
Topeka  
Wichita

**Kentucky**  
Lexington  
Louisville

**Louisiana**  
Baton Rouge  
New Orleans

**Maryland**  
Baltimore

**Massachusetts**  
Boston  
Pittsfield  
Springfield  
Worcester

**Michigan**  
Detroit  
Flint  
Grand Rapids  
Kalamazoo  
Lansing

**Minnesota**  
Minneapolis/  
St. Paul  
Rochester  
St. Cloud  
Worthington

**Missouri**  
Columbia  
Jefferson City  
Joplin  
Kansas City  
St. Joseph  
St. Louis  
Springfield

**Nebraska**  
Grand Island  
Lincoln  
Omaha

**Nevada**  
Las Vegas

**New Jersey**  
Atlantic City  
Camden  
Newark  
Trenton

**New York**  
Albany  
Buffalo  
New York City  
Poughkeepsie  
Rochester  
Syracuse  
White Plains

**North Carolina**  
Charlotte  
Fayetteville  
Greensboro  
Raleigh/  
Durham  
Wilmington

**North Dakota**  
Fargo  
Grand Forks

**Ohio**  
Akron  
Cincinnati  
Cleveland  
Columbus  
Dayton  
Toledo

**Oklahoma**  
Oklahoma City  
Tulsa

**Oregon**  
Portland  
Salem

**Pennsylvania**  
Allentown  
Harrisburg  
Philadelphia  
Pittsburgh  
Scranton/  
Wilkes-Barre  
Stroudsburg

**Rhode Island**  
Providence

**South Carolina**  
Columbia  
Greenville

**South Dakota**  
Brookings  
Sioux Falls

**Tennessee**  
Chattanooga  
Knoxville  
Memphis  
Nashville

**Texas**  
Austin  
Brownsville  
Dallas/  
Ft. Worth  
Houston  
San Antonio  
Waco

**Utah**  
Ogden  
Provo  
Salt Lake City

**Virginia**  
Alexandria  
Charlottesville  
Norfolk  
Richmond  
Roanoke

**Washington**  
Seattle/Tacoma  
**Washington, D.C.**

**Wisconsin**  
Green Bay  
Madison  
Milwaukee

### CANADA

**Ontario**  
Ottawa  
Toronto

**British Columbia**  
Vancouver



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