



# Catholic Diocese of Cleveland Develops a School Performance Framework using My Student Survey

The Catholic Diocese of Cleveland (CDC) has been working collaboratively with stakeholders to develop a school performance framework, allowing for a consistent set of measures to be used across all schools within the Diocese. A key part of this framework is stakeholder feedback collected via survey responses from students, parents, and staff members. My Student Survey is proud to help.

## Supporting Performance Standards

My Student Survey began working with the Catholic Diocese of Cleveland (CDC) during the summer of 2017. My Student Survey worked with CDC to finalize the standards to measure using the surveys.

These standards aligned with NCEA and include concepts such as Catholic School Culture; Personal Formation; Communities of Pastoral Care, Support, Safety, Membership & Belonging, Academic Expectations; Student Engagement; Communities of Professionals for Teachers; and Communities of Engagement for Parents and Families.

## Focusing on Validity

My Student Survey uses an established framework to establish construct validity for the survey. Construct validity gathers evidence to ensure that survey items are measuring the desired concepts. To do this, we use a multi-step process that results in the highest levels of validity and reliability.

The first step involves conducting student cognitive interviews and focus groups with parents and teachers. The cognitive interviews have students read questions aloud using a research-based interview protocol and ensures students both

understand the items and also interpret them in the desired manner. The focus groups ask stakeholders about what concepts are important to measure and go through potential survey items to gather feedback about alignment and clarity.

The next step involves conducting a large-scale field test of survey items within Cleveland Catholic schools. Conducting this field test locally ensures the results are applicable and relevant to the population of interest. We are conducting a quantitative analysis to look at multiple measures of reliability for both items and survey scales. We are also examining how well survey scores predict important outcomes such as achievement, student and teacher retention, engagement, and Catholic participation.

## Achieving Results

My Student Survey is conducting a successful, high-quality survey development process and is providing an ongoing seamless survey administration for the diocese. CDC leaders are excited about using this data to drive conversations with school leaders, faith leaders, and other stakeholders on how to improve the academic and faith-based experiences within their schools.



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